

Subscription terms and conditions

Security and Payment

ROFAC takes payment using Dankort, eDankort, Visa/Dankort, Visa, Visa Electron, Visa Debit, Mastercard, Mastercard Debit, Eurocard, Maestro, JCB, Diners and American Express.

ROFAC uses Quick pay for payment, which is certified by Nets and encrypts all your card information using SSL (Secure Socket Layer) protocol. This means that unauthorized users cannot read your card information or other information during the transaction.

Registration of information

Information entered when donating is saved up to 5 years for use in the organization accounting. The information will not be given to third parties, and is treated as strictly confidential according to Danish law.

Right of withdrawal

There is no right of withdrawal under normal circumstances, for charity donations.

VAT

There is no VAT on charity donations.

Complaints

Complaints over errors concerning donations should be made to ROFAC, Ryhaven 104, 8210 Aarhus V, rofac@reachoutforachild.com, Phone +45 60 88 44 54.

Subscription Payments

Subscription payments include fixed monthly, quarterly, half-yearly and yearly donations.

In addition to the above terms and conditions, the following apply to subscription payments.

Receipts

When a new payment is made on the card registered for a subscription, you will receive an e-mail containing a receipt.

Change/Renewal of card

When your card information changes, you will receive an e-mail with a notice that your payment could not be completed. You will have to subscribe again with your new card information for continued donations.

Cancellation of Subscription

If you wish to cancel your subscription, you should log into your member page (<http://100pct.org/en/member-login.html>) and cancel your subscription. Cancellation has to be done at least a day before payment is due.

Cardholder's responsibilities and liabilities

Your subscription is binding from the moment we receive the first payment. Cardholder is liable to pay the full amount for the period, and subsequent subscription payments, unless the subscription is cancelled as stated under 'Cancellation of Subscription'

Thank you for supporting ROFAC.